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mess = ((-c[1] c[4] - e^{c[1]+2 (c[2]+c[3])+c[4]} c[1] c[4] + e^{c[2]+c[3]} (c[1] + c[2] + c[3]) (c[2] + c[3] + c[4]) + e^{c[1]+c[2]+c[3]+c[4]} (c[1] + c[2] + c[3]) (c[2] + c[3] + c[4])) + 1 / ((-1 + e^{c[1]+c[2]}) c[3]) (-1 + e^{c[1]+c[2]+c[3]+c[4]}) (c[1] c[3] + e^{c[1]+2 c[2]+c[3]} c[1] c[3] - e^{c[2]} (c[1] + c[2]) (c[2] + c[3]) - e^{c[1]+c[2]+c[3]} (c[1] + c[2]) (c[2] + c[3]) + e^{c[1]+c[2]} c[2] (c[1] + c[2] + c[3]) + e^{c[2]+c[3]} c[2] (c[1] + c[2] + c[3])) (c[2] + c[3] + c[4]) - e^{c[1]+c[2]+c[3]} (c[2] + c[3]) (c[1] + c[2] + c[3] + c[4]) - e^{c[2]+c[3]+c[4]} (c[2] + c[3]) (c[1] + c[2] + c[3] + c[4])) / ((-1 + e^{c[1]+c[2]+c[3]}) (-1 + e^{c[2]+c[3]+c[4]}) c[1] (c[2] + c[3])) (c[1] + c[2] + c[3] + c[4])) /.
{c[1] → a, c[2] → b, c[3] → c, c[4] → d}

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$$\frac{1}{a (b + c) (a + b + c + d) (-1 + e^{a+b+c}) (-1 + e^{b+c+d})} \\ \left(-ad + (a + b + c) (b + c + d) e^{b+c} - (b + c) (a + b + c + d) e^{a+b+c} - (b + c) (a + b + c + d) e^{b+c+d} + (a + b + c) (b + c + d) e^{a+b+c+d} - ad e^{a+2 (b+c)+d} + \frac{1}{c (-1 + e^{a+b})} (b + c + d) (ac - (a + b) (b + c) e^b + b (a + b + c) e^{a+b} + b (a + b + c) e^{b+c} - (a + b) (b + c) e^{a+b+c} + ac e^{a+2 b+c}) (-1 + e^{a+b+c+d}) \right)$$

Simplify[mess]

$$\frac{1}{a (b + c) (a + b + c + d) (-1 + e^{a+b+c}) (-1 + e^{b+c+d})} \\ \left(-ad + (a + b + c) (b + c + d) e^{b+c} - (b + c) (a + b + c + d) e^{a+b+c} - (b + c) (a + b + c + d) e^{b+c+d} + (a + b + c) (b + c + d) e^{a+b+c+d} - ad e^{a+2 (b+c)+d} + \frac{1}{c (-1 + e^{a+b})} (b + c + d) (-1 + e^{a+b+c+d}) (-b (b + c) e^b (-1 + e^a) (-1 + e^c) + a (-b e^b (-1 + e^a) (-1 + e^c) + c (-1 + e^b) (-1 + e^{a+b+c}))) \right)$$

FullSimplify[mess]

$$\frac{1}{a (b + c) (a + b + c + d) (-1 + e^{a+b+c}) (-1 + e^{b+c+d})} \\ \left(-ad + (a + b + c) (b + c + d) e^{b+c} - (b + c) (a + b + c + d) e^{a+b+c} - (b + c) (a + b + c + d) e^{b+c+d} + (a + b + c) (b + c + d) e^{a+b+c+d} - ad e^{a+2 (b+c)+d} + \frac{1}{c (-1 + e^{a+b})} (b + c + d) (-1 + e^{a+b+c+d}) (-b (b + c) e^b (-1 + e^a) (-1 + e^c) + a (-b e^b (-1 + e^a) (-1 + e^c) + c (-1 + e^b) (-1 + e^{a+b+c}))) \right)$$

Together[mess]

$$\begin{aligned} & (-a c + a b e^b + b^2 e^b + a c e^b + b c e^b + a d e^b + b d e^b - a b e^{a+b} - b^2 e^{a+b} - b c e^{a+b} - a d e^{a+b} - b d e^{a+b} - \\ & a b e^{a+b+c} - b^2 e^{a+b+c} - a c e^{a+b+c} - 2 b c e^{a+b+c} - c^2 e^{a+b+c} - a d e^{a+b+c} - b d e^{a+b+c} - c d e^{a+b+c} + a b e^{a+b+c} + \\ & b^2 e^{a+b+c} + 2 a c e^{a+b+c} + 2 b c e^{a+b+c} + c^2 e^{a+b+c} + a d e^{a+b+c} + b d e^{a+b+c} + c d e^{a+b+c} + \\ & b c e^{a+2 b+c} + c^2 e^{a+2 b+c} + c d e^{a+2 b+c} - a c e^{2 a+2 b+c} - b c e^{2 a+2 b+c} - c^2 e^{2 a+2 b+c} - c d e^{2 a+2 b+c} + \\ & a c e^{a+b+c+d} + b c e^{b+c+d} + c^2 e^{b+c+d} + c d e^{b+c+d} - b c e^{a+b+c+d} - c^2 e^{a+b+c+d} - c d e^{a+b+c+d} - \\ & a b e^{a+2 b+c+d} - b^2 e^{a+2 b+c+d} - 2 a c e^{a+2 b+c+d} - 2 b c e^{a+2 b+c+d} - c^2 e^{a+2 b+c+d} - a d e^{a+2 b+c+d} - \\ & b d e^{a+2 b+c+d} - c d e^{a+2 b+c+d} + a b e^{2 a+2 b+c+d} + b^2 e^{2 a+2 b+c+d} + a c e^{2 a+2 b+c+d} + 2 b c e^{2 a+2 b+c+d} + \\ & c^2 e^{2 a+2 b+c+d} + a d e^{2 a+2 b+c+d} + b d e^{2 a+2 b+c+d} + c d e^{2 a+2 b+c+d} + a b e^{a+2 b+2 c+d} + b^2 e^{a+2 b+2 c+d} + \\ & b c e^{a+2 b+2 c+d} + a d e^{a+2 b+2 c+d} + b d e^{a+2 b+2 c+d} - a b e^{2 a+2 b+2 c+d} - b^2 e^{2 a+2 b+2 c+d} - \\ & a c e^{2 a+2 b+2 c+d} - b c e^{2 a+2 b+2 c+d} - a d e^{2 a+2 b+2 c+d} - b d e^{2 a+2 b+2 c+d} + a c e^{2 a+3 b+2 c+d}) / \\ & (a c (a + b + c + d) (-1 + e^{a+b}) (-1 + e^{a+b+c}) (-1 + e^{b+c+d})) \end{aligned}$$

Factor[mess]

$$\begin{aligned} & (-a c + a b e^b + b^2 e^b + a c e^b + b c e^b + a d e^b + b d e^b - a b e^{a+b} - b^2 e^{a+b} - b c e^{a+b} - a d e^{a+b} - b d e^{a+b} - \\ & a b e^{a+b+c} - b^2 e^{a+b+c} - a c e^{a+b+c} - 2 b c e^{a+b+c} - c^2 e^{a+b+c} - a d e^{a+b+c} - b d e^{a+b+c} - c d e^{a+b+c} + a b e^{a+b+c} + \\ & b^2 e^{a+b+c} + 2 a c e^{a+b+c} + 2 b c e^{a+b+c} + c^2 e^{a+b+c} + a d e^{a+b+c} + b d e^{a+b+c} + c d e^{a+b+c} + \\ & b c e^{a+2 b+c} + c^2 e^{a+2 b+c} + c d e^{a+2 b+c} - a c e^{2 a+2 b+c} - b c e^{2 a+2 b+c} - c^2 e^{2 a+2 b+c} - c d e^{2 a+2 b+c} + \\ & a c e^{a+b+c+d} + b c e^{b+c+d} + c^2 e^{b+c+d} + c d e^{b+c+d} - b c e^{a+b+c+d} - c^2 e^{a+b+c+d} - c d e^{a+b+c+d} - \\ & a b e^{a+2 b+c+d} - b^2 e^{a+2 b+c+d} - 2 a c e^{a+2 b+c+d} - 2 b c e^{a+2 b+c+d} - c^2 e^{a+2 b+c+d} - a d e^{a+2 b+c+d} - \\ & b d e^{a+2 b+c+d} - c d e^{a+2 b+c+d} + a b e^{2 a+2 b+c+d} + b^2 e^{2 a+2 b+c+d} + a c e^{2 a+2 b+c+d} + 2 b c e^{2 a+2 b+c+d} + \\ & c^2 e^{2 a+2 b+c+d} + a d e^{2 a+2 b+c+d} + b d e^{2 a+2 b+c+d} + c d e^{2 a+2 b+c+d} + a b e^{a+2 b+2 c+d} + b^2 e^{a+2 b+2 c+d} + \\ & b c e^{a+2 b+2 c+d} + a d e^{a+2 b+2 c+d} + b d e^{a+2 b+2 c+d} - a b e^{2 a+2 b+2 c+d} - b^2 e^{2 a+2 b+2 c+d} - \\ & a c e^{2 a+2 b+2 c+d} - b c e^{2 a+2 b+2 c+d} - a d e^{2 a+2 b+2 c+d} - b d e^{2 a+2 b+2 c+d} + a c e^{2 a+3 b+2 c+d}) / \\ & (a c (a + b + c + d) (-1 + e^{a+b}) (-1 + e^{a+b+c}) (-1 + e^{b+c+d})) \end{aligned}$$

m2 =

$$\begin{aligned} & \left(\left(e^{-\frac{c[1]}{2}} \left(-e^{\frac{c[1]}{2}} c[1] + e^{\frac{c[1]}{2} + \frac{c[2]}{2}} c[1] - e^{\frac{c[1]}{2}} \gamma c[1]^2 + e^{\frac{c[1]}{2} + \frac{c[2]}{2}} \gamma c[1]^2 + e^{\frac{c[1]}{2} + \frac{c[2]}{2}} \delta c[1]^2 + e^{\frac{c[1]}{2} + \frac{c[2]}{2}} \gamma \delta \right. \right. \right. \\ & \left. \left. \left. c[1]^3 + c[2] - e^{\frac{c[1]}{2}} c[2] - e^{\frac{c[1]}{2}} \alpha c[1] c[2] + e^{\frac{c[1]}{2} + \frac{c[2]}{2}} \alpha c[1] c[2] - e^{\frac{c[1]}{2}} \gamma c[1] c[2] + \right. \right. \\ & \left. \left. e^{\frac{c[1]}{2} + \frac{c[2]}{2}} \gamma c[1] c[2] + \delta c[1] c[2] + e^{\frac{c[1]}{2} + \frac{c[2]}{2}} \alpha \delta c[1]^2 c[2] + e^{\frac{c[1]}{2} + \frac{c[2]}{2}} \gamma \delta c[1]^2 c[2] + \right. \right. \\ & \left. \left. \left. \alpha c[2]^2 - e^{\frac{c[1]}{2}} \alpha c[2]^2 - \beta \gamma c[1] c[2]^2 + e^{\frac{c[1]}{2} + \frac{c[2]}{2}} \beta \gamma c[1] c[2]^2 + \alpha \delta c[1] c[2]^2 \right) \right) \right) / \\ & (c[1] (c[1] + c[2]) (1 + \gamma c[1] + \alpha c[2])) \end{aligned}$$

$$\begin{aligned} & \frac{1}{a (a + b) (1 + b \alpha + a \gamma)} \\ & e^{-a/2} \left(b - a e^{a/2} - b e^{a/2} + a e^{\frac{a+b}{2}} + b^2 \alpha - a b e^{a/2} \alpha - b^2 e^{a/2} \alpha + a b e^{\frac{a+b}{2}} \alpha - a^2 e^{a/2} \gamma - \right. \\ & a b e^{a/2} \gamma + a^2 e^{\frac{a+b}{2}} \gamma + a b e^{\frac{a+b}{2}} \gamma - a b^2 \beta \gamma + a b^2 e^{\frac{a+b}{2}} \beta \gamma + a b \delta + \\ & \left. a^2 e^{\frac{a+b}{2}} \delta + a b^2 \alpha \delta + a^2 b e^{\frac{a+b}{2}} \alpha \delta + a^3 e^{\frac{a+b}{2}} \gamma \delta + a^2 b e^{\frac{a+b}{2}} \gamma \delta \right) \end{aligned}$$

FullSimplify[m2]

$$\begin{aligned} & \frac{1}{a (a + b) (1 + b \alpha + a \gamma)} e^{-a/2} \left(-a e^{a/2} - e^{a/2} (b + b (a + b) \alpha + a (a + b) \gamma) + \right. \\ & \left. a e^{\frac{a+b}{2}} (b^2 \beta \gamma + b (\alpha + \gamma) (1 + a \delta) + (1 + a \gamma) (1 + a \delta)) + b (1 + a \delta + b (\alpha - a \beta \gamma + a \alpha \delta)) \right) \end{aligned}$$